

20 November 2008

Ms. Julia Kagan
Senior Adviser, Issuers
Australian Securities Exchange
Level 45, South Tower
525 Collins Street
MELBOURNE VIC 3000

By email to: Julia.Kagan@asx.com.au

Dear Ms. Kagan,

We refer to your letter dated 19 November 2008 in relation to the change in the price of the Company's securities.

The Company's Board of Directors has decided that, in view of the change in price of the Company's securities and the price query received from the ASX yesterday, to bring forward the release of the Programmed Maintenance Group's half year results, initially planned for Wednesday, 26 November.

Accordingly, please find attached copies of the following documents which have been sent to the ASX Company Announcements Office this morning:-

- (a) the Appendix 4D Half Year Report for the half-year ended 30 September 2008; and
- (b) the Media Release providing commentary on the results for the half-year.

In relation to the specific questions contained in your letter of 19 November, the Company responds as follows:-

1. The Company is not aware of any information concerning it which, if known, could be an explanation for recent trading in the Company's shares.
2. Not applicable.
3. The Company is not aware of any material variation to the earnings guidance the Company provided to the market on 23 October 2008. This earnings guidance was a re-confirmation of the guidance provided at the Annual General Meeting on 7 August 2008 and contained in the Appendix 4E report for the year ended 31 March 2008 issued on 28 May 2008.

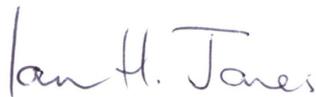
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The Appendix 4D released this morning confirms the earnings guidance of the Company for the year ending 31 March 2009 of earnings before interest, tax, amortisation and takeover defence costs of \$74.0 million.

4. Apart from the previously disclosed matters relating to the acquisition of the SWG Group, the disposal of Barry Bros. Specialised Services Pty. Limited and the expenses incurred in the Company's response to the Spotless takeover offer, there are no material abnormal or extraordinary items for the half year ended 30 September 2008 included in the attached Appendix 4D.
5. There is no other explanation that the Company may have for the price change in the securities of the Company.
6. The Company confirms that it continues to be in compliance with the ASX Listing Rules, and in particular, with Listing Rule 3.1.

Yours sincerely,

PROGRAMMED MAINTENANCE SERVICES LIMITED



Ian H. Jones
Secretary



ASX Markets Supervision Pty Ltd
ABN 26 087 780 489
Level 45
South Tower
525 Collins Street
Melbourne VIC 3000

GPO Box 1784
Melbourne VIC 3001

Telephone 61 3 9617 8656
Facsimile 61 3 9614 0303
www.asx.com.au

19 November 2008

Mr Ian Jones
Programmed Maintenance Services Limited
South Melbourne Vic

By email only

Dear Ian

Programmed Maintenance Services Limited (the "Company")

RE: PRICE QUERY

We have noted a change in the price of the Company's securities from \$2.88 at the close of trade yesterday to a low of \$2.24 as at the time of writing today.

In light of the price change, please respond to each of the following questions.

1. Is the Company aware of any information concerning it that has not been announced which, if known, could be an explanation for recent trading in the securities of the Company?
2. If the answer to question 1 is yes, can an announcement be made immediately? If not, why not and when is it expected that an announcement will be made?

Please note, if the answer to question 1 is yes and an announcement cannot be made immediately, you need to contact us to discuss this and you need to consider a trading halt (see below).

3. Is there any material variation to the earnings guidance the Company has provided to the market previously?
4. Is there any reason to think that the Company may record any material abnormal or extraordinary items for the half year ended 30 September 2008? If so, please provide details.
5. Is there any other explanation that the Company may have for the price change in the securities of the Company?
6. Please confirm that the Company is in compliance with the listing rules and, in particular, listing rule 3.1.

Your response should be sent to me by return e-mail or by facsimile on **facsimile number 03 9614 0303**. It should not be sent to the Company Announcements Office.

Unless the information is required immediately under listing rule 3.1, a response is requested as soon as possible and, in any event, not later than half an hour before the start of trading (ie **before 9.30 a.m. EDST**) on Thursday, 20 November 2008.

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Under listing rule 18.7A, a copy of this query and your response will be released to the market, so your response should be in a suitable form and separately address each of the questions asked. If you have any queries or concerns, please contact me immediately.

Listing rule 3.1

Listing rule 3.1 requires an entity to give ASX immediately any information concerning it that a reasonable person would expect to have a material effect on the price or value of the entity's securities. The exceptions to this requirement are set out in listing rule 3.1A.

In responding to this letter you should consult listing rule 3.1 and Guidance Note 8 – Continuous Disclosure: listing rule 3.1.

If the information requested by this letter is information required to be given to ASX under listing rule 3.1 your obligation is to disclose the information immediately.

Your responsibility under listing rule 3.1 is not confined to, or necessarily satisfied by, answering the questions set out in this letter.

Trading halt

If you are unable to respond by the time requested, or if the answer to question 1 is yes and an announcement cannot be made immediately, you should consider a request for a trading halt in the Company's securities. As set out in listing rule 17.1 and Guidance Note 16 – Trading Halts we may grant a trading halt at your request. We may require the request to be in writing. We are not required to act on your request. You must tell us each of the following.

- The reasons for the trading halt.
- How long you want the trading halt to last.
- The event you expect to happen that will end the trading halt.
- That you are not aware of any reason why the trading halt should not be granted.
- Any other information necessary to inform the market about the trading halt, or that we ask for.

The trading halt cannot extend past the commencement of normal trading on the second day after the day on which it is granted. If a trading halt is requested and granted and you are still unable to reply to this letter before the commencement of trading, suspension from quotation would normally be imposed by us from the commencement of trading if not previously requested by you. The same applies if you have requested a trading halt because you are unable to release information to the market, and are still unable to do so before the commencement of trading.

If you have any queries regarding any of the above, please let me know.

Yours sincerely

[Send electronically without signature]

Julia Kagan
Senior Adviser, Issuers