



The new name for
Mercantile Mutual

*'Mercantile Mutual, member of the ING Group
since 1982, has changed its name to ING.'*

ING Australia Holdings Limited
ACN 008 459 596

GPO Box 3938 Sydney 2001
DX 10110 S.S.E.

347 Kent Street
Sydney NSW 2000

Telephone (02) 9234 8111
Facsimile (02) 9299 1446

Company Sydney Stock Exchange
Facsimile Number 1900 999 279
Attention Manager Companies
From Steve Rouvray
Date 29 July 2004
Number of pages including this page 9
If all pages are not received please telephone 02 9234 8403
Subject FORM 604

Dear Sir

Attached please find Form 604 change in interests or entitlements of
Substantial Shareholder in relation to Programmed Maintenance Services
Limited.

Yours faithfully

S S Rouvray
Secretary



ING Australia Holdings Limited
ACN 008 459 596

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DX 10110 S.S.E.

347 Kent Street
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29 July 2004

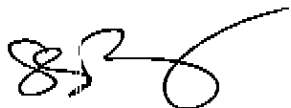
The Secretary
Programmed Maintenance Services Limited
52 Ricketts Road
MT WAVERLEY VIC 3149

Fax: (03) 9562 8413

Dear Sir

Enclosed please find Form 604 notice of change in interests or entitlements of
Substantial Shareholder.

Yours faithfully,



S S Rouvray
Secretary

Form 604Corporations Act 2001
Section 671B**Notice of change of interests of substantial holder**To Company Name/Scheme Programmed Maintenance Services Limited

ACN/ARSN _____

1. Details of substantial holder(1)Name ING Australia Holdings Limited and related companies
ACN/ARSN (if applicable) 008 459 596There was a change in the interests of the substantial holder on 26 /07 /2004
The previous notice was given to the company on 21 /10 /2003
The previous notice was dated 28 /10 /2003**2. Previous and present voting power**

The total number of votes attached to all the voting shares in the company or voting interests in the scheme that the substantial holder or an associate (2) had a relevant interest (3) in, when last required, and when now required, to give a substantial holding notice to the company or scheme, are as follows:

Class of securities (4)	Previous notice		Present notice	
	Person's votes	Voting power (5)	Person's votes	Voting power (5)
ordinary shares	6277865	9.15%	5165129	7.50%

3. Changes in relevant interests

Particulars of each change in, or change in the nature of, a relevant interest of the substantial holder or an associate in voting securities of the company or scheme, since the substantial holder was last required to give a substantial holding notice to the company or scheme are as follows:

Date of change	Person whose relevant interest changed	Nature of change (6)	Consideration given in relation to change (7)	Class and number of securities affected	Person's votes affected
	Refer Annexure	C			

4. Present relevant interests

Particulars of each relevant interest of the substantial holder in voting securities after the change are as follows:

Holder of relevant interest	Registered holder of securities	Person entitled to be registered as holder (8)	Nature of relevant interest (6)	Class and number of securities	Person's votes
	Refer Annexure B				

5. Changes in association

The persons who have become associates (2) of, ceased to be associates of, or have changed the nature of their association (9) with, the substantial holder in relation to voting interests in the company or scheme are as follows:

Name and ACN/ARSN (if applicable)	Nature of association

6. Addresses

The addresses of persons named in this form are as follows:

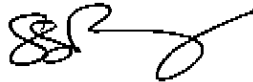
Name	Address
	Refer Annexure B

Signature

print name **S S ROUVRAY**

capacity **SECRETARY**

sign here



date **30 / 07 / 2004**

DIRECTIONS

- (1) If there are a number of substantial holders with similar or related relevant interests (eg. a corporation and its related corporations, or the manager and trustee of an equity trust), the names could be included in an annexure to the form. If the relevant interests of a group of persons are essentially similar, they may be referred to throughout the form as a specifically named group if the membership of each group, with the names and addresses of members is clearly set out in paragraph 6 of the form.
- (2) See the definition of "associate" in section 9 of the Corporations Act 2001.
- (3) See the definition of "relevant interest" in sections 608 and 671B(7) of the Corporations Act 2001.
- (4) The voting shares of a company constitute one class unless divided into separate classes.
- (5) The person's votes divided by the total votes in the body corporate or scheme multiplied by 100.
- (6) Include details of:
 - (a) any relevant agreement or other circumstances because of which the change in relevant interest occurred. If subsection 671B(4) applies, a copy of any document setting out the terms of any relevant agreement, and a statement by the person giving full and accurate details of any contract, scheme or arrangement, must accompany this form, together with a written statement certifying this contract, scheme or arrangement; and
 - (b) any qualification of the power of a person to exercise, control the exercise of, or influence the exercise of, the voting powers or 'disposal' of the securities to which the relevant interest relates (indicating clearly the particular securities to which the qualification applies).

See the definition of "relevant agreement" in section 9 of the Corporations Act 2001.
- (7) Details of the consideration must include any and all benefits, money and other, that any person from whom a relevant interest was acquired has, or may, become entitled to receive in relation to that acquisition. Details must be included even if the benefit is conditional on the happening or not of a contingency. Details must be included of any benefit paid on behalf of the substantial holder or its associate in relation to the acquisitions, even if they are not paid directly to the person from whom the relevant interest was acquired.
- (8) If the substantial holder is unable to determine the identity of the person (eg. if the relevant interest arises because of an option) write "unknown".
- (9) Give details, if appropriate, of the present association and any change in that association since the last substantial holding notice.

ANNEXURE "B"		PERSON			ASSOCIATION WITH	
HOLDER OF RELEVANT INTEREST	NATURE OF RELEVANT INTEREST	REGISTERED HOLDER OF SHARES	ENTITLED TO BE REGISTERED AS HOLDER	NUMBER OF ORDINARY SHARES	SUBSTANTIAL SHAREHOLDER	SHAREHOLDER
INGIM	Investment Manager	Cogent Nominees Pty Limited Custodian for Workers Compensation	N/A	0	Related Company	Related Company
ANZ	Investment Manager	ANZ Nominees Limited	N/A	0	Related Company	Related Company
ANZ	Investment Manager	ANZ Nominees Limited LFG Holdings Pty Ltd	N/A	0	Related Company	Related Company
ANZ	Investment Manager	ANZ Nominees Limited Surefall Pty Ltd	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Tax Effective Income Fund	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Active Growth Trust	N/A	0	Related Company	Related Company
INGIM	Investment Manager	Chase Manhattan Bank Custodian for Blue Chip Imputation Trust	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Resources Opportunity Trust	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Small Companies Growth Trust Fund	N/A	45,872	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Sustainable Investment Wholesale Australia Share Trust	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Pooled Australia Share Fund	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Pooled Property Fund	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Small Companies Pool	N/A	5,119,757	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Blue Chip Pool	N/A	0	Related Company	Related Company
INGIM	Investment Manager	National Nominees Limited Custodian for Cantias Staff Superannuation Fund	N/A	0	Related Company	Related Company
INGIM	Investment Manager	Cogent Nominees Pty Limited Custodian for Aust. Portfolio Managers	N/A	0	Related Company	Related Company
INGIM	Investment Manager	Chase Manhattan Bank Custodian for Fursyth Foundation Fund	N/A	0	Related Company	Related Company
INGIM	Investment Manager	Chase Manhattan Bank Custodian for Sydney Diocesan Superannuation Fund	N/A	0	Related Company	Related Company
INGM/ZAJ	Investment Manager	Premier as Custodian for ANZ National Nominees Limited Custodian for AM Investment Trust	N/A	0	Related Company	Related Company
INGIM	Investment Manager	National Nominees Limited for Fijl National	N/A	0	Related Company	Related Company
INGIM	Investment Manager	National Australia Bank for Alcoa Retirement Plan	N/A	0	Related Company	Related Company
INGFM	Investment Manager	Chase Manhattan Bank Custodian for Price Credit Fund	N/A	0	Related Company	Related Company
INGIM	Investment Manager	Chicorp Nominees Pty Limited	N/A	0	Related Company	Related Company

	Commonwealth Cash Fund 4				
INGM	Investment Manager	Clitcorp Nominees Pty Limited	N/A	0	Related Company
	Commonwealth Australia Share 5				
INGM	Investment Manager	Clitcorp Nominees Pty Limited	N/A	0	Related Company
	Commonwealth Property Fund 5				
INGM	Investment Manager	Clitcorp Nominees Pty Limited	N/A	0	Related Company
	Commonwealth Fixed Interest Fund 7				
AMZM	Investment Manager	Abiz Managed Investments Limited	N/A	0	Related Company
INGM	Investment Manager	Commonwealth Custodial Services for SI Balanced Growth	N/A	0	Related Company
INGM	Investment Manager	Commonwealth Custodial Services for SI Imputation	N/A	0	Related Company
INGM	Investment Manager	Commonwealth Custodial Services for SI Income + SI Property	N/A	0	Related Company
	RBC Global Services Australia Nominees Pty Ltd for Navigator Australia Limited				
INGM	Investment Manager	National Nominees Limited Custodian for Ombas Property Fund	N/A	0	Related Company
	National Nominees Limited Custodian for Indigenous Land Corporation				
INGM	Investment Manager	Cogent Nominees Pty Limited Custodian for AMP - Capital	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company
INGM	Investment Manager	INGM	N/A	0	Related Company

5,166,129

INGIM	INGIM	
INGIM	ING Investment Management Limited (Formerly Mercantile Mutual Investment Management Limited)	Leve
ANZ Nominees	ANZ Nominees Limited GPO Box 2842AA Melbourne VIC 3001	
INGFM	ING Funds Management (Formerly Mercantile Mutual Funds Management Limited)	Leve
AMP	Cogent Nominees Pty Limited PO Box R209 Royal Exchange NSW 1225	
Citibank	Citicorp Nominees Pty Ltd GPO Box 784G Melbourne VIC 3001	
Chase	Chase Manhattan Nominees Limited Locked Bag 7 Royal Exchange Sydney NSW 2001	
ANZ	ANZ Custodian Services PO Box 2842AA Melbourne VIC 3001	
AJ New Zealand	Premier Nominees Limited No. 1 Account C/- Armstrong Jones (New Zealand) Limited PO Box 7149 Wellesley Street Auckland 1036 New Zealand	
CBA Custodial Services	CBA Custodial Services C/- Commonwealth Custodial Services Pty Ltd PO Box 4122 Sydney NSW 2001	
National Nominees	National Nominees Limited Level 15 South 271 Coltris Street Melbourne VIC 3000	
Permanent Trustee	AIM Trusteeship Services Limited C/- Permanent Trustee Company Limited GPO Box 4270 Sydney NSW 2001	
ANZ Managed Investments Limited	ANZ Managed Investments Limited C/- ANZ Nominees GPO Box 2842AA Melbourne VIC 3001	
RBC Global Services	RBC Global Services Australia Nominees Pty Ltd GPO Box 5430 Sydney NSW 2000	

30-07-04

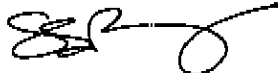
This is the annexure marked 'B' of pages referred to in Form 6D4 change in interests and entitlements of substantial shareholder signed by me on:



S.S. Rouirey
Secretary

ANNEXURE "C"			
Holder of Relevant Interest	Date of acquisition Sale	Ordinary Shares Purchased (Sold)	Consideration
INGFM	16/07/2004	-3900	12536
INGFM	26/05/2004	10000	31270
INGFM	23/01/2004	972	2596
INGFM	23/01/2004	-8900	24513
INGFM	10/12/2003	15700	2596
INGFM	27/07/2004	-255023	814451
INGFM	26/07/2004	-74178	236897
INGFM	23/07/2004	-85034	271559
INGFM	21/07/2004	-2489	8196
INGFM	20/07/2004	-92799	307674
INGFM	19/07/2004	-56400	183745
INGFM	16/07/2004	-49405	158817
INGFM	15/07/2004	-6695	21513
INGFM	14/07/2004	-87000	279565
INGFM	24/06/2004	-122405	388657
INGFM	23/06/2004	-21080	67107
INGFM	22/06/2004	-32200	102507
INGFM	21/06/2004	-7500	23875
INGFM	18/06/2004	-5000	15917
INGFM	15/06/2004	-37500	121625
INGFM	11/06/2004	-16180	52477
INGFM	10/06/2004	-32396	105071
INGFM	9/06/2004	-92711	302543
INGFM	8/06/2004	-76768	250800
INGFM	7/06/2004	-197171	64613
INGFM	4/05/2004	127975	378806
INGFM	22/03/2004	-416000	1079382
INGFM	23/01/2004	135262	361150
INGFM	22/01/2004	-12990	36297
INGFM	21/01/2004	-24410	68207
INGFM	19/01/2004	-62531	178122
INGFM	16/01/2004	-4580	136117
INGFM	16/01/2004	-16800	47880
INGFM	3/12/2003	40000	108221
INGFM	17/12/2003	300000	781599

This is the annexure marked "C" of one page referred to in form 604 change in interests or entitlements of substantial shareholder signed by me on: 30-07-04



S.S Rouvray
Company Secretary