

Programmed Facility Management wins Facility Management Association and Rider Levett Bucknall Industry Award



David English, Programmed Facility Management, Business Improvement Manager being presented with award

Programmed Facility Management was awarded the 2009 FMA Australia and Rider Levett Bucknall Industry Award to recognise our excellence in delivering innovation within facilities management.

Programmed Facility Management has always prided itself on its innovative approach to delivering client specific solutions and working in partnership with clients to achieve the best outcomes for their business. As a direct result of this commitment; Programmed Facility Management took the innovative steps to create a new role within the organisation to concentrate solely on Business Improvement. This role focuses on:

- ▶ Identifying areas for improvement
- ▶ Introducing and rolling out new company initiatives to the organisation
- ▶ Providing business reviews of contracts / services
- ▶ Developing innovative solutions
- ▶ Developing and implementing strategies for business improvement

This role works across the operations business (all states) and provides contracts and clients with a focal point to manage the key process of improving their business.

We believe our commitment to innovation and improvement in this current economic climate is something that we are very proud of, and believe the benefits will be extremely beneficial to our organisation in the future.

We believe we are leading the field with regards to business improvement and innovation in the Facilities Management sector.

